



# General Insurance is our strength.

Honesty | Integrity | Professionalism



Your specialist provider of compliance support,  
education and guidance in the workplace.



# Welcome to UKGI

The UKGI Group is a market leading consultancy business in the UK general insurance sector. It is a specialist provider of compliance support, education and guidance in the workplace.

We all know that the market is under unprecedented challenges, which is why more and more insurance intermediaries are looking for support from a partner that they can trust.

We invest in the people, the technology and the solutions to help our clients achieve their aims and develop more professional organisations.

With the breadth of expertise across our business, coupled with a diverse and growing client base, we are certain that we have a solution for your developmental challenges.

The complete service offering helps our clients support their employees to make informed decisions to improve their performance in the regulated general insurance market.

Our clients benefit from access to a network of specialists across the UK. This leads to better collaboration, technical knowledge, hands-on experience and ultimately more valuable outcomes for our client partners.

We believe in developing long-term sustainable relationships based on our three values of honesty, integrity and professionalism.

This is why we are the trusted consultancy partner of choice for so many insurance intermediaries.

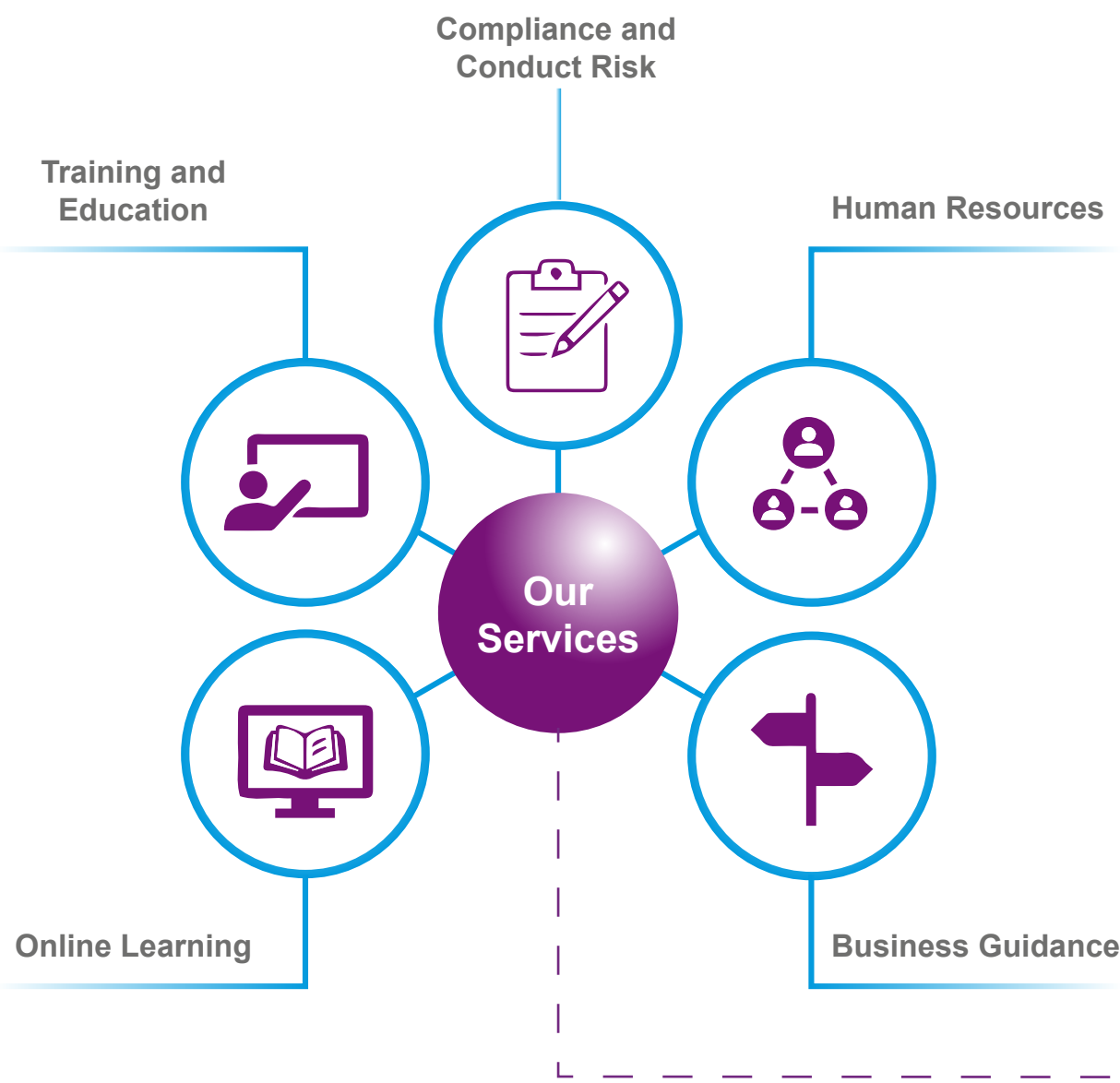
With The UKGI Group, you're in the best hands.

## Our businesses

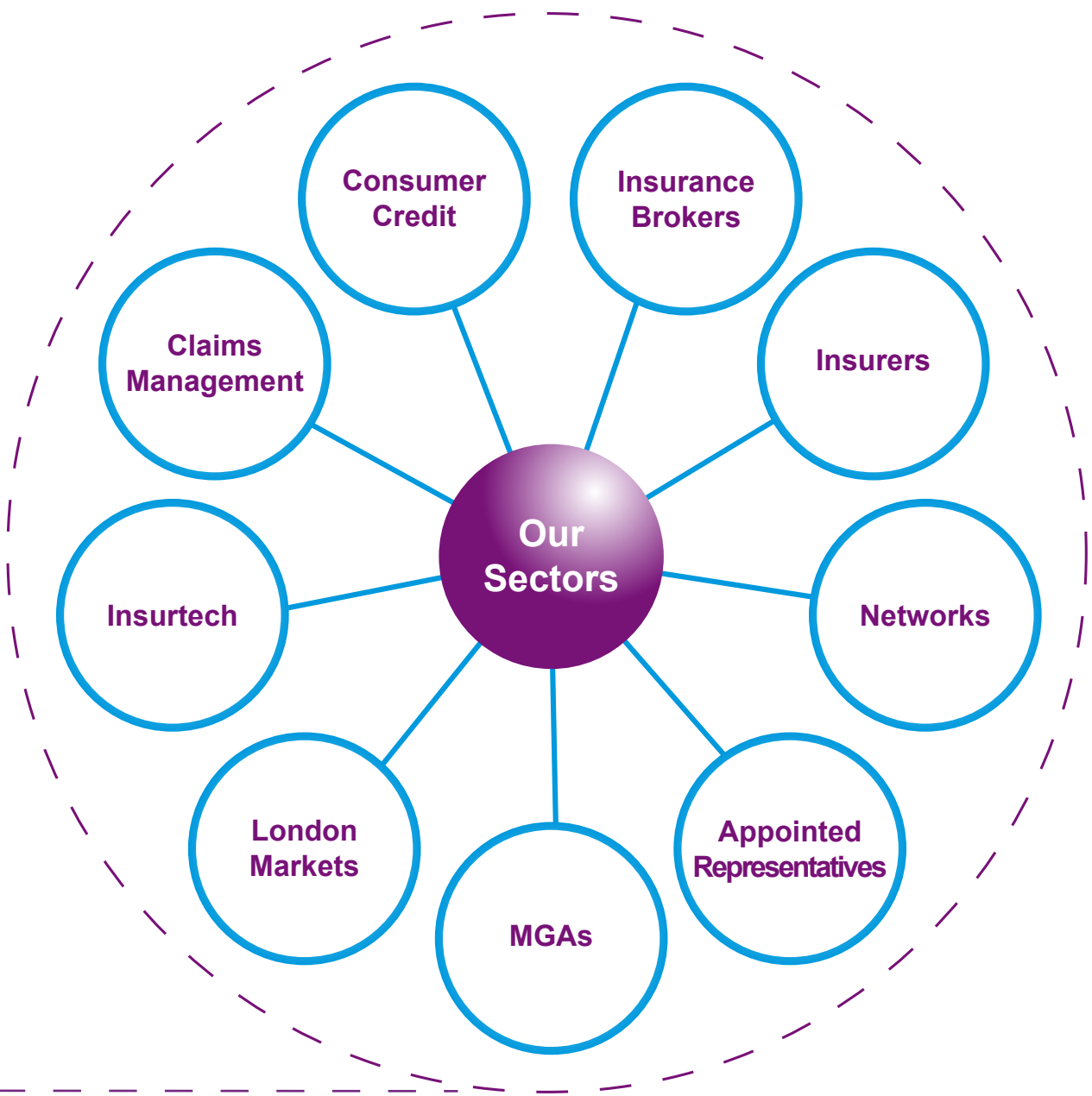




# Our services



# Our sectors



# More value. Less risk

The UKGI Group has the ability to draw on the experience and resources of our colleagues and investors to create a unique support consultancy in the general insurance market. Value is delivered through the calibre of the personnel selected, technology utilised and the dedication and motivation of our people and our business partners.

The insurance market is under increasingly complex and intrusive challenges and the service that we deliver is underpinned by people with specialist skills acquired from their own practical experience. Our investment in The UKGI Group's technical hub transforms the ability to adapt and increase our knowledge and skills and we continue to invest in professional development and horizon scanning which means that we are ready to provide support for your future.

Our unique combined service proposition means that we can deliver a range of solutions and projects managed across diverse teams, all from the one parent group.

# Your needs

Working with The UKGI Group companies will provide you with practical and pragmatic support from a team who enjoy being by your side.

Our support is scalable and relative to the size and needs of your business. We can provide a retainer service for peace of mind and valuable support spread over the year, and for complex challenges we put together bespoke interdisciplinary teams to deliver valuable solutions that draw on our wide range of expertise and knowledge.

## Compliance and Conduct Risk

- Compliance and conduct risk is at our heart. We will add value to your business with different support packages depending on your size and requirements:
- Audits, health checks & file checks
  - Due diligence
  - Compliance manuals & templates
  - Outsourced compliance officer
  - Helpline
  - FCA intervention

## Human Resources

- In an FCA regulated environment your business faces extra requirements when it comes to managing people and your customers. Our unique position is designed to address this need.
- Employment law and regulatory support
  - HR operations advice
  - HR audits
  - GDPR data
  - Culture, rewards and benefits
  - SM&CR support

## Training and Education

- Searchlight is the leading provider of training services to the insurance and financial services industry. Whether you are looking for technical, regulatory compliance, leadership, sales, marketing or IT skills, we can help.
- Face to face training
  - Virtual classroom
  - E-Learning
  - Webinars

## Online Learning

- Training and Competence is of increasing importance to the FCA. There is a regulatory imperative on firms to review, on a regular and frequent basis, employees' competence and to take appropriate action to ensure they remain competent for their role.
- Aviva Development Zone
  - IDD & SMCR support
  - Online course design consultancy
  - Content licensing

## Business Guidance

- The service you receive needs to be appropriate and all about you and your business. Whether you are an organisation that wants to grow, exit or needs confidential and honest guidance then we have an experienced team and partner network.
- Corporate governance
  - Wind-down planning
  - Operational resilience

# Here to support you

The UKGI Group is the number one consultancy support choice for firms operating in the UK general insurance industry. Our market leading client and partner relationships across a number of insurance sectors are testament to the quality in advice and service that we can deliver.

Allowing us to become your consultancy partner means that you will have access to a large and diverse team of professionals who are challenged to deliver work that is high quality, pragmatic and in a format that you will understand and be able to learn from.

Our clients choose The UKGI Group companies and services because they know the value of quality advice and support that comes with being part of the UK's largest FCA compliance led consultancy.

## Contact us



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